

# Daniele Della Cioppa



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/daniele-della-cioppa  
/danieledellacioppa  
/portfolio

## Education

### ITIS

IT Engineer Computer Science

30/05/2008

CASERTA, IT

### ACL ESSEX

Lvl 3 IT SolTech Software Development

22/06/2023

BRENTWOOD, UK

## Work Experience

### Akhter Computers

Software Developer

December 2021 – Present

HARLOW TOWN, UK

- › Developed and maintained various software solutions for clients including the MoD, Military, and NHS.
- › Communication between teams to troubleshoot technical issues
- › Handled security and controlled access, device automation, and resource management.

### Waitrose

Customer Assistant

2019 – 2021

London, UK

BRENT CROSS & HOLLOWAY ROAD

- › Assisted customers with inquiries, purchases, and product locations.
- › Operated the cash register and handled transactions efficiently.
- › Ensured shelves were well-stocked and displays were attractive.

### John Lewis

Catering Assistant

2019 – 2021

London, UK

BRENT CROSS

- › Assisted in the preparation and serving of food and beverages to customers.
- › Maintained cleanliness and organization of the catering area.
- › Provided excellent customer service and handled customer inquiries and complaints.

### Camino Spanish Tapas Bar

Waiter

2018 – 2019

London, UK

BLACKFRIARS

- › Provided excellent customer service, ensuring guests had a pleasant dining experience.
- › Handled customer orders, special requests, and resolved any issues promptly.
- › Assisted in maintaining cleanliness and organization of the dining area.

## Skills

Languages Italian, Spanish, Catalan, English, German, Cantonese

## Hobbies

- › Jojo Bizarre Adventures.
- › Many videogames. Fan of Valheim, Minecraft, and the Souls series.
- › Recording a podcast to teach Neapolitan called [Speak Napolitano](#) and [Survive in Naples](#).
- › Baking (focus on sourdough bread and tarte tatin).
- › Long walks.